



Gulliver's Land Accessibility Guide



Access at Gulliver's

Here at Gulliver's we work closely with a member of the National Register of Access Consultants to continuously improve the accessibility of our parks, attractions and facilities for all of our visitors.

Staff training

Many of our team members have received disability awareness training, which includes understanding of the Equality Act and disability etiquette.

Accessible Parking

All Gulliver's car parking is free. A number of accessible car parking spaces are provided on tarmac near to the park entrance.

Accessible Toilets

A number of accessible toilets are located around the park and are indicated on our park maps.

Wheelchairs

Wheelchairs are available for hire from Guest Relations for a £20 returnable deposit fee. These are limited in number and are available on a first come, first served basis.

A special wet-chair for use on our Splash Zone attractions is also available upon request.



Guide for guests with special needs

This handheld guide is available upon request for guests with special needs. This guide will help you to determine which rides and attractions are suitable for you and your family.

Please also see our comprehensive information for all attractions listed below.

This handheld guide gives guests with special needs information regarding the accessibility of all rides on the park. If further information is required, please speak to a member of staff in our Guest Relations office.

Accompanying carers are responsible for assessing the suitability of rides for those in their care. Our staff are not trained to determine the suitability of rides for individual capabilities. We will assume that if you allow a person in your care to use a ride (accompanied or otherwise) they are safely capable of doing so.

Please Note: We strongly advise that all guests with special needs are accompanied whenever possible on every ride.

Guests diagnosed with conditions that present queuing difficulties

Ride Access Pass

Guests with particular additional needs who are unable to queue may be eligible for a ride pass. This would allow them and up to three accompanying helpers to access the ride via the ride exit area for ease of access.

In order to offer the most inclusive experience for all visitors, there are a limited number of Ride Access Passes available for each operational date.

A request for a ride Access Pass MUST be reserved online, in advance of your visit. [RESERVE HERE](#)

Ride Access Passes cannot be issued without advance reservation.

In addition to online reservation, you'll need to bring evidence of eligibility with you, which can be either of the following:

- A document issued by a medical professional indicating diagnosis or impact of diagnosed condition
- A Nimbus issued Access Card containing the 'standing and queuing' symbol or the 'crowds' symbol

If you do not bring one of the above documents, we'll be unable to provide you with a Ride Access Pass.

For the avoidance of doubt, blue badges, DLA and PIP letters are not accepted as evidence of eligibility for the Ride Access Pass.

For the most up to date information about the Ride Access Pass, please observe our website [Accessibility information](#) before you visit.

Key:

U *Upper Body Control Required*

L *Lower Body Control Required*



Main Street



Carousel:

Wheelchair to the entrance gate and store.

Carriage seating requires only upper body control.

Main Street Theatre:

Wheelchair access through the entrance, low lighting levels.



Lilliput Land

Giant Tea Cups:



Wheelchair to the entrance and store. (Will need to traverse 3 steps to access ride)





Tiny Tots Play Area:

A play area designed for use by small children. Wheelchairs are allowed into the attraction but a step needs to be negotiated at each of the entrance doors

Veteran Cars:



Wheelchair to entrance and store. There is a single step up to the station area and a single step into the carriages.



Cycle Monorail:



Sorry, currently no wheelchair access. (A strenuous pedal powered attraction where the carer must be fit enough to pedal for two riders). There is a flight of steps to access the elevated station platform.

Jousting Castles:



Wheelchair to exit and store. At the entrance there is a single step up and then a single step down to the ride area.





Dragon's Siege:



An intense spinning pendulum ride. Sorry, currently no direct wheelchair access. Guests must traverse steps to the ride platform in order to ride

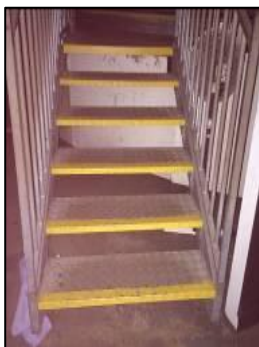
Gulliver's Travels:



Wheelchair to the entrance and store. Low lighting levels within the attraction.



JCB Zone



Crazy Mouse:



Sorry, currently no wheelchair access, low lighting levels. (Will need to traverse steps to access ride station area). There are steps up to the ride platform and into the car.

Demolition Dodgems:



Wheelchair to the exit gate and store. One step up onto the track area and one step down.



Crazy Crane:

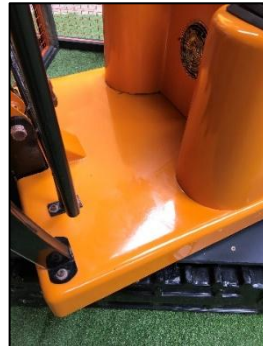


Sorry, currently no wheelchair access, as there is currently no direct access to the gondola in a wheelchair.

JCB Diggers:



Will need to traverse steps to enter the digger. Access onto the digger seat itself is quite narrow.



Western World



Runaway Train:

Wheelchair up the ramp to exit gate and store. There is one step into the carriage.



Rio Bravo Train:

Wheelchair to the entrance gate and store. There are two steps into the carriage.



Hard Luck Bear Show

Wheelchair access through the entrance, low lighting levels and a single step. Ask a member of staff for access through the rear emergency exit doors for level access.

Silvermine:

Wheelchair to exit and store, low lighting levels. There is one step into the car.



Crazy Barrels:

Wheelchair to the entrance gate and store. There is one step up into the barrel.



Log Flume:

Sorry, currently no wheelchair access.



Whirlwind:

Wheelchair to entrance and store (Steps to get through the entrance and a step up to get into the basket)



Pony Express:

Wheelchair to exit and store.
(Will need to traverse 1 - 2 steps
to access the ride)



Flying Texan Boots:



Wheelchair to entrance gate and
store.
There is a step into the carriage.

Deputy Drop Down:

Wheelchair to entrance and
store.



Adventure Land



Jungle River:



Wheelchair to exit gate and store
(Will need to traverse a small ramp).

Tug Boat:



Wheelchair access via the exit gate and store. There are a number of steps up to the ride station and into the carriage.



The Buccaneer:



Wheelchair to entrance and store
(Ramp goes all the way to the operator however there is a step into the boat)

Tree Top Swings:

Wheelchair to entrance gate and store



Grand Prix Racer:

Wheelchair access via the exit gate and store. There are a number of steps up to the ride station and into the carriage.



Accessible Toilets



Accessible toilets are in the following areas:

- Main Square
- Castle Food Court

Retail Outlets

(That are wheelchair accessible)

- Main Shop
 - Character Shop
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Catering Outlets

(That are wheelchair accessible)



**Castle Food Court and
Main Restaurant**

Additional Information:

Please read this guide and check the safety information notices on every ride. If for any reason you cannot read, a suitably trained person should read the notices and this guide to you. Please Note: The decision to go on a ride is yours; our staff are not trained to assess a person's suitability (Beyond that of height). They can give advice based on any information you give, and the specific containment system of the ride.

Height Limit's:

Every ride has its own height limit this is set with the customer's safety in mind, these limits are not negotiable and will be strictly adhered to by all of our ride operators.

Company policies:

Our staff are not trained to lift guests into or out of rides.

Assistance dogs are welcome on site but for safety reasons, are not permitted on the rides. A member of your party must remain with your dog.

We want you to fully enjoy your day. If there is anything else that we may be able to do for you on the day of your visit please call into our Guest Relations office and ask.



We hope you enjoy your visit!



Don't forget to visit our website and follow Gully Mouse on Facebook and Twitter to be kept up to date on our special events and offers!